

# water rings

July - September 2022

Volume 17, No. 3

## Water Meter Replacements

In May 2022, the Authority started a multi-year, system-wide meter replacement program. Like all mechanical devices water meters degrade over time resulting in a decline in accuracy. We have determined, through a combination of statistical sampling of water meters throughout our system and along with the American Water Works Association (AWWA) recommendations, that the optimal economic age to replace water meters is every 20 years.

If your water meter meets the replacement criteria, your participation in the program is mandatory. Several weeks before we will be in your neighborhood, you will receive a letter from us in the mail letting you know that:

1. An NWWA representative will be in your area to locate the main curb stop shut-off valve, which is typically located somewhere in the front yard and
2. Once the shut-off valve has been located and deemed operable, the representative will leave a door hanger requesting that you contact the NWWA Customer Service Department to schedule an appointment.

We will make every effort to accommodate your scheduling needs. Appointments will be scheduled during the following hours:

Monday thru Thursday (8:00AM–3:00PM)  
Friday (8:00AM – 12:00PM)  
Saturday (8:00AM-11:00AM)

A responsible individual must be present.

During the replacement, an NWWA technician will need to turn your water off for approximately 30 minutes. During this time the tech will remove the old meter and install the new meter. He will also check the integrity of the wiring to ensure proper communication between the water meter and the radio remote reader, which is typically located on the exterior of the house. If deemed necessary, the technician will replace the radio unit.

You will have no problem identifying our employee. All NWWA employees will be uniformed and will be driving clearly marked NWWA vehicles. In addition, they are required to carry photo identification badges. If you ever have any questions about our employees, please call us at 215-699-4836.

Prior to our arriving for the replacement, please have a workspace cleared around the meter and secure any pets. If you have a finished basement, please have a 2' x 2' access panel opening with the meter centered. Having this access panel is also a maintenance benefit to you. In the event of a water emergency, you will need to access the main shut off valve.

There is no charge for the meter replacement as this is part of our on-going maintenance program.

If you have additional questions, please visit our website at [www.nwwater.com](http://www.nwwater.com).



**NWWA**  
North Wales Water Authority

Main Office:  
PO Box 1339  
200 West Walnut Street  
North Wales, PA 19454-0339  
215-699-4836  
[www.nwwater.com](http://www.nwwater.com)  
[wizard@nwwater.com](mailto:wizard@nwwater.com)

Bucks Office:  
PO Box 1018  
1560 Easton Road  
Warrington, PA 18976-1061  
267-482-6940  
[nwwabucks@nwwater.com](mailto:nwwabucks@nwwater.com)

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## Another Option for Paying Your Bill!

You asked for it and we're happy to announce that we now accept American Express for bill payment.

In addition to American Express, you can also pay your bill with eCheck, VISA, Discover, MasterCard, Apple Pay, Google Pay, PayPal and Venmo!

Have you signed up to pay your bill online? Simply visit [www.nwwater.com](http://www.nwwater.com) and click the Online Bill Pay button. And be sure to register so you can access your account history, schedule payments, and more.



## Swimming Pool Safety

Now that summer is here, private and public pool owners, as well as pool management companies, should remember that pool and chlorinated wastewater must be handled responsibly.

Old water must be disposed of properly and wastewater containing chemicals such as chlorine and muriatic acid should be neutralized. Where allowed, the wastewater should go into the sanitary sewer - not into storm sewers. If sanitary sewers cannot be accessed, the wastewater should be hauled off-site for disposal at an approved treatment facility.

Discharging swimming pool water to Pennsylvania's waters without a permit violates the Clean Streams Law, and property owners and pool companies who violate this law may be prosecuted and penalized for damages. To view or print a copy the PA Swimming Pool Wastewater Guidelines, visit: [www.nwwater.com/go/pool](http://www.nwwater.com/go/pool). Also, be sure to contact your local municipality regarding potential local ordinances.



## **Q:** Can you tell me about rain barrels and why I should consider one?

**A:** Rain barrels are large plastic or wooden containers that you connect to your roof gutter downspout. They collect and store rainwater to use later for things like lawn and garden watering. They save drinking water resources and protect the environment. A rain barrel will save most homeowners about 1,300 gallons of water during the peak summer months. It's an easy way to have a consistent, free supply of water for outdoor use. Also, many gardeners find that their plants perform better with rainwater than tap water as its chlorine-free.

Rain barrels vary in size from 50-250 gallons and are available in all price points. They are available at your local home and garden supply store, nursery or hardware store. You can also make your own using instructions available on the internet. Rain barrels have a spigot located near the bottom to fill your watering can or to connect a soaker hose.

When installing a rain barrel you will need to choose a location near a downspout. The ground should be level. For a rain barrel to drain well, it needs to be elevated. Paver blocks can be added as a base to raise the barrel off the ground. This will give the water an extra push from gravity and will give you enough room so that you can place a watering can or bucket beneath the spigot.

A roof collects a lot of water. A roof that is 1,000 sq. ft. in size collects about 625 gallons of water for every inch of rain that falls. Use this rainwater collection calculator to determine how much water the roof of your house might yield. You'll want to have a debris screen to filter out leaves and other debris.

**Water Rings is published Quarterly to Serve our Customers in:  
North Wales Borough and Buckingham, Doylestown, Horsham, Lower Gwynedd,  
Montgomery, New Britain, Solebury, Upper Dublin, Upper Gwynedd,  
Warminster, Warrington and Whitpain Townships.**